

LAWA

LOS ANGELES WORLD AIRPORTS

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Title VI and ADA Training

Title VI

- Refers to Title VI of the Civil Rights Act of 1964, 42 U.S.C. 2000d et seq.
- Title VI prohibits discrimination on the basis of **race, color, national origin, sex, and creed** in any program or activity that receives Federal funds or other Federal financial assistance.
 - Los Angeles World Airports receives funding from the Federal Aviation Administration.

Americans with Disabilities Act

- Under the provisions of Title II of the Americans with Disabilities Act (ADA), LAWA must provide equal access to airport services to everyone, including individuals with disabilities.
- LAWA strives to provide an enjoyable travel experience and equal access to guests with special needs who use our airports and facilities.

Title VI & ADA Statement & Expectation

At Los Angeles World Airports, no guest shall be

- excluded from participation in
- denied the benefits of or
- subjected to discrimination

in the receipt of LAWA services on the basis of

- race
- color
- national origin
- sex
- religion or
- disability

or any other federally-protected category as indicated by Title VI of the Civil Rights Act of 1964 and Title II of the Americans with Disabilities Act, as amended.

Commitment to Non- Discrimination

- LAWA is committed to a policy of non-discrimination in the conduct of its business, including to the ADA and Title VI, and to the delivery of equitable and accessible airport services.
- LAWA recognizes its responsibilities to the communities in which it operates and to the society it serves.

Who Must Comply with Title VI and ADA?

The following individuals and entities are required to abide by Title VI and ADA mandates:

- All LAWA employees
- All other City of Los Angeles employees
- All LAWA Tenants
- All LAWA Concessionaires
- All Airline employees
- All Federal partners
- All other LAWA security badge holders

Title VI and ADA Procedures

If any LAWA guest believes they have been excluded from participation in, denied the benefits of, or subjected to discrimination in the receipt of LAWA services based on race, color, national origin, sex, religion or disability, they may file a complaint with the LAWA Title VI or ADA Coordinator within 180 days of the date of the alleged discrimination, in accordance with LAWA complaint procedures.

Unlawful Discrimination Poster

Unlawful Discrimination

It is unlawful for airport operators and their lessees, tenants, concessionaires and contractors to discriminate against any person because of race, color, national origin, sex, creed, or disability in public services and employment opportunities. Allegations of discrimination should be promptly reported to the Airport Manager or:

Federal Aviation Administration
Office of Civil Rights, ACR-1
800 Independence Avenue, S.W.
Washington, D.C. 20591

Federal regulations on unlawful discrimination are available for review in the Airport Manager's Office.

Coordinator: Title VI: Anny Surmenian
Phone: (424) 646-7950
Email: civilrights@lawa.org

Coordinator: ADA: Tim Ihle
Phone: (424) 646-5005
Email: ADAOffice-LAWA@lawa.org
Address: 1 World Way, Los Angeles, CA 90045

Discriminacion Ilegal

Se prohíbe a los operadores de aeropuertos y a sus arrendatarios, inquilinos, concesionarios y contratistas discriminar contra cualquier persona por motivo de raza, color, nacionalidad de origen, sexo, creencias religiosas, impedimento físico o discapacidad en lo que respecta a servicios públicos y oportunidades de empleo. Las alegaciones de discriminación deberán ser dirigidas inmediatamente al Administrador del Aeropuerto o a:

Federal Aviation Administration
Office of Civil Rights, ACR-1
800 Independence Avenue, S.W.
Washington, D.C. 20591

Los reglamentos sobre discriminación ilegal están a la disposición de los interesados para su examen en la oficina del Administrador del Aeropuerto.

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Dirección: 1 World Way, Los Angeles, CA 90045



Contact Information

LAWA Title VI Program

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LAWA ADA Program

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**Thank You for Your
Cooperation and Support!**